



# JENNIFER GARCIA

## Member Experience Expert

### Profile

Motivated and compassionate ASL student with extensive customer service experience seeking a position in a hearing screening setting. Eager to apply communication skills and foundational knowledge in Deaf culture and hearing health while gaining hands-on experience in a healthcare environment.

### Work Experience

#### Keowee Key Country Club

Member Services

2025-  
Present

- Delivered excellent customer service to members in a high-end environment
- Interacted with members of all ages, often in noisy or fast-paced situations
- Maintained privacy of members' personal and financial information
- Handled guest needs calmly, even under pressure

#### Lowe's Home Improvement

Head Cashier Manager

2024-  
2025

- Worked with and managed front end cashiers
- Managed front-end tasks like returns, phone calls, and stocking simultaneously
- Assisted a wide variety of people, including older adults, non-English speakers, and people with disabilities

#### L.A.K.E. Enterprises

Senior Executive Representative

2021-  
2023

- Interviewed candidates,
- trained team members
- conducted morning meetings, prepared for networking calls, engaged in face-to-face sales, and supported representatives in meetings.

#### Power On Auto, LLC.

Internet Marketing Manager

2018-  
2021

- Led the development and implementation of the company's digital marketing strategy, including social media marketing, email marketing, and paid advertising.
- Scheduled appointments, ensured confidentiality handling sensitive information.

### References

#### Doug Glass

Charlotte Auto Group / GM

Phone: 864-557-2069


Email: dglass1007@gmail.com

#### Katherine Donovan


Liberty Mutual / Financial Advisor

Phone: 980-457-1680

Email: k\_callwood@hotmail.com

 864-324-1676

 jgarci8@clemson.edu

 911 Jaymory Way  
Seneca, SC 29678

### Education

**Bachelor of American Sign Language**

**Clemson University**

2023-December 2025

**Associates in University Studies**

**Tri-County Technical College**

2017-2019

### Expertise

Microsoft Office  
Adobe Suites  
Communication  
Strategic thinking Tri-  
Lingual

### Language

English

Spanish

American Sign Language